

A photograph of two women in a modern office environment. One woman with long dark hair, wearing a green top, is leaning over a desk. The other woman with curly hair, wearing a tan blazer over a white shirt, is sitting at the desk and looking at a computer monitor. A small potted plant in a blue pot sits on the desk. The background shows office cubicles and modern lighting.

CALSTRS[®]

Member Service Center Modernization Project

Objectives

- Create universal model throughout offices statewide
- Right-sized space for hybrid work model
- Bolster network infrastructure for increased video and voice interactions
- Increase front-of-house size and usability
- Decrease back-of-house size

Status & schedule

Completed

- Irvine: completed May 2024
- Santa Clara: completed April 2026

In progress

- San Diego: November 2026

Future plan

- Riverside: 2028 / 2029
- Fresno: 2028 / 2029
- Glendale: 2031

Santa Clara Member Service Center

Santa Clara Towers
3945 Freedom Circle, Suite 130

Counties covered

- Solano
- Marin
- Contra Costa
- San Francisco
- Alameda
- San Mateo
- Santa Cruz
- Santa Clara
- San Benito
- Monterey



Santa Clara Member Service Center



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QUESTIONS?